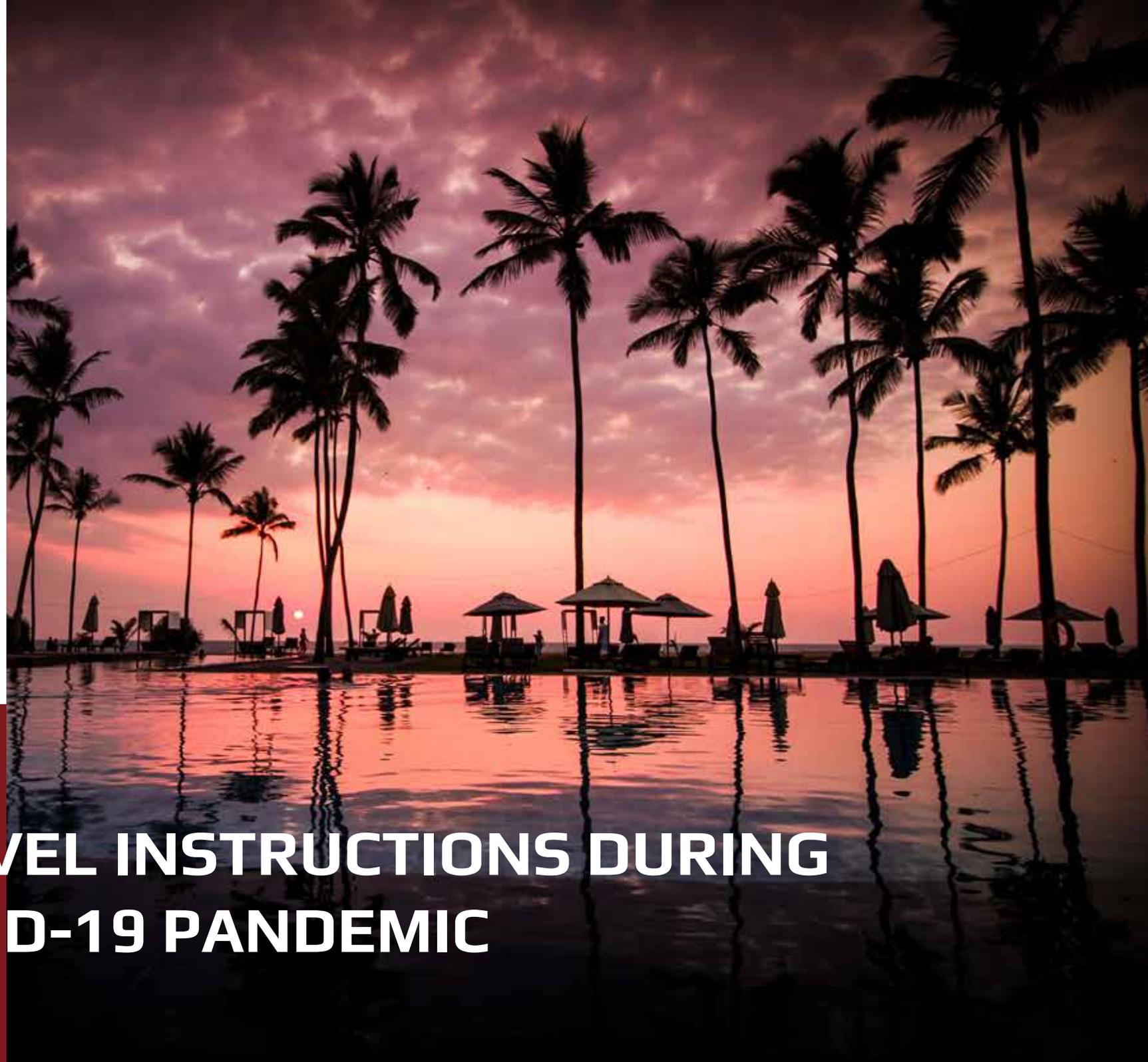




CRUSADER
SPORTS & LEISURE TOURS



TRAVEL INSTRUCTIONS DURING COVID-19 PANDEMIC

General Information



- ❧ Sri Lanka is open for tourism (leisure, business etc.) since 22nd January 2021.
- ❧ All stays/travels in Sri Lanka are subject to adhering to Covid-19 guidelines issued by the Ministry of Health, Sri Lanka.
- ❧ The guidelines are updated, based on the world Covid-19 situation and the effect in Sri Lanka. Please refer to the Sri Lanka Tourism Development Authority (SLTDA) official website for further details : <https://www.srilanka.travel/helloagain/>
- ❧ Contact us prior to applying for your visa. You need a hotel booking confirmation and need to purchase a Covid-19 Insurance Cover.
- ❧ No minimum stay or restrictive quarantine required.
- ❧ We will review your suggested itinerary or tailor-make an itinerary in keeping with the current SLTDA guidelines.



-  Currently the recommended hotel stay is in SLTDA certified 'Safe & Secure Level 1' Hotels (at least for the first 14 days).
Please refer the list of hotels at : <https://www.srilanka.travel/helloagain/>
-  Currently only the SLTDA approved 'Safe & Secure Sites' are accessible for guests.
Please refer the list at : <https://www.srilanka.travel/helloagain/>
-  Currently only Travel Agents/Tour Operators with a "Safe & Secure Certificate" from SLTDA are licensed to operate under Covid-19 guidelines.
-  Crusader Sports & Leisure Tours have obtained the "Safe & Secure Certificate" (Certificate No. SLTDA/SST/733). We are currently at No. 35 on the Travel Agent List.
Please see our company inclusion at : <https://www.srilanka.travel/helloagain/>
-  Health declaration form to be filled and submitted prior to boarding the flight, on flight or on arrival, as requested by the airlines/airport.

'Safe & Secure Certificate'



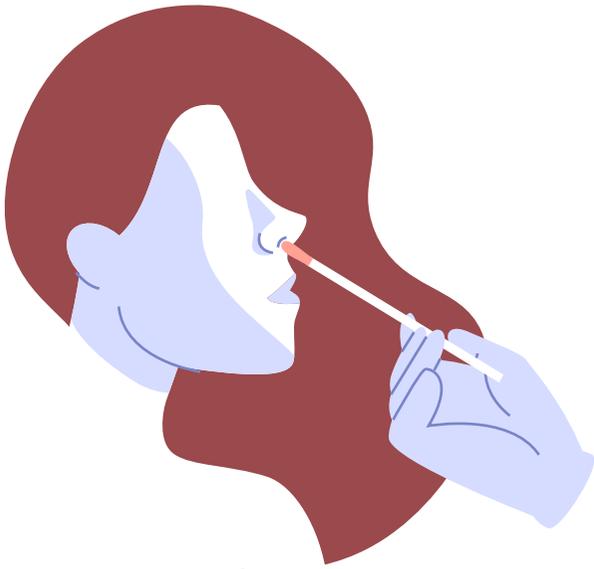
Visa Procedure



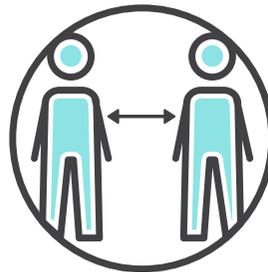
- 🦋 Please let us know your recent travel details prior to this proposed tour to Sri Lanka.
- 🦋 The “Visa Free” status and the issuance of “On Arrival” visas are suspended until further notice.
- 🦋 All guests entering Sri Lanka are required to obtain online tourist visas prior to arrival. The current visa fee is USD 35.00 per person, per entry.
- 🦋 At the time of applying for visa, it is mandatory to obtain a local travel insurance at USD 12.00 per person, for a 30 day cover of USD 50,000.00, issued by People’s Insurance PLC, Sri Lanka. This is a non-refundable payment. Visit <https://www.srilanka.travel/helloagain> for information.
- 🦋 When applying for visa, it is mandatory to pre-pay for PCR Tests required in Sri Lanka. Cost at USD 40.00 per PCR test per person. This is a non-refundable payment.
- 🦋 You will require a valid return air ticket.
- 🦋 Any Airline operating flights to Sri Lanka will check tourists for valid visas and negative PCR test reports before boarding the flight, even though they may have taken the Covid-19 vaccine.
- 🦋 Most Airlines will require a negative PCR test report prior to departure from Sri Lanka.

PCR Details

- Any Airline operating flights to Sri Lanka will check tourists for valid visas and negative PCR test reports before boarding the flight, even though they may have taken the Covid-19 vaccine.
- Most Airlines will require a negative PCR test report prior to departure from Sri Lanka.
- A Negative PCR report issued by an accredited laboratory in your country, within 96 hours (4 days) prior to boarding the flight is required. This is a mandatory requirement and needs to be re-confirmed with the relevant airline.
- When applying for visa, it is mandatory to pre-pay for PCR Tests required in Sri Lanka. Cost at USD 40.00 per PCR test per person. This is a non-refundable payment. Currently two (02) PCR tests are required:
 - 1st PCR - All guests should undergo an on arrival PCR test, prior to check-in at the Level 1 hotel. This will be coordinated by the first hotel, with an accredited laboratory.
 - 2nd PCR – On day 7 of the stay. This will be coordinated by the Level 1 hotel, with an accredited laboratory.



Suggested Personal Hygiene & Safety Protocols to be Observed

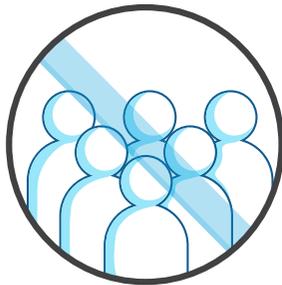


- Even if the Covid-19 vaccine is taken, adhering to the safety protocols is important for the safety of the guests and others.
- Guests should carry sufficient personal clothing to maintain good health and hygiene conditions throughout the tour.
- Guests should have an ample stock of personal face masks/-gloves/sanitizer.
- Wear face masks at all times.
- Maintain the 1.5 meter safe physical distance at all times.
- Sanitize hands frequently or wash your hands with soap and running water.
- Wash your hands with soap or sanitize every time you enter a sight-seeing location, rest stop, restaurant or store, AND when leaving.



Always disinfect your footwear prior to boarding the vehicle – at the start of the day, after every stop at sites, restaurants, shops.

Avoid contact with surfaces as much as possible and avoid touching your mouth, nose or eyes with your hands. Always use your non-dominant hand to pick up things when at sites, stores etc.



During your tour, if someone encroaches your 1.5 meter safe distance space, calmly and politely remind them of the physical distancing requirement.

Always try to make cashless payments using smart payment methods (credit cards etc.).

Dispose clinical wastage (used facemasks, gloves, tissue etc.) into designated waste bins.



Group photograph is only allowed if the recommended physical distance can be maintained while taking photographs.

Procedures on Tour



- 🦋 Daily temperature screening and recording will be done by the guide/chauffeur, with a digital thermometer.
- 🦋 Guests are expected to stay at 'Safe & Secure Level 1' Hotels closest to the arriving airport (Colombo or Mattala), till the 1st PCR report is negative (at least for 02 days). Thereafter the tour can commence within the bio-security bubble with enroute stops, sightseeing and hotel stays at only the accredited 'Safe & Secure' certified locations approved by SLTDA.
- 🦋 Please provide an email address and contact number that is active, for communication while on tour in Sri Lanka, for important information to be passed to you as and when needed.
- 🦋 As your Tour Operator, we take the responsibility to ensure your safety & security from Covid-19, while in Sri Lanka. Hence any unexpected itinerary changes due to government imposed travel restrictions, government closure of sites, hotels or areas under isolation will be informed to you via your email and the given contact mobile number. The alternates will be advised to you. Any additional payments due to these unforeseen itinerary/hotel changes will be borne by the guest.



- 👤 The emergency contact person at Crusader Sports & Leisure Tours will be notified to you prior to commencing your tour. You can contact him/her for your queries.
- 👤 Within the first 14 days, the guests are not allowed to mingle with the public, except within the identified safe & secure locations.
- 👤 After the first 14 days stay in 'Safe and Secure Level 1' hotels, if the guest wishes, the guest is permitted to use other hotels that are not 'Safe and Secure Level 1' certified, provided that the PCR test results are negative.
- 👤 After the first 14 days stay in 'Safe and Secure Level 1' hotels, the guest is permitted to interact with the community, provided that the PCR test results are negative. After the first 14 days tour in a bio-security bubble, using of public transport i.e. buses, trains is strongly discouraged.
- 👤 Vehicle allocation will be in adherence to health guidelines in maintaining social distancing even in seating.
- 👤 Chauffeurs/Guides will be in full Personal Protective Equipment (PPE), during the tour.

Covid-19 Positive Guests



- In the event the PCR tests taken in Sri Lanka is positive, and the guest is asymptomatic (no symptoms), a designated doctor (by the hotel) will examine their condition and they will be kept in an isolation area in the same hotel for observation, until transferred to a designated Private Hospital.
- If symptoms are showing they will be sent to a designated Private Hospital in an ambulance. The Covid-19 insurance will cover the cost for ambulance transfer, and hospital stay and its related expenses.
- Please provide an email address and contact number that is active, for communication while on tour in Sri Lanka, for important information to be passed to you as and when needed.

Procedures for Vehicle Use



- 🦋 Vehicle allocation will be in adherence to health guidelines in maintaining social distancing even in seating.
- 🦋 All the vehicles will be properly cleaned and washed before each tour. Daily cleaning of the vehicle will be done – sanitizing the interior of the vehicle through spraying and cleaning the touch points using a sanitizer/ disinfectant liquid.
- 🦋 Hand sanitizer to be used and disinfectant footbath/liquid tray/spraying will be done to clean the shoes prior to boarding the vehicle – after every stop.
- 🦋 Guest/Chauffeurs/Guides are required to wear face masks in the proper way throughout the journey.
- 🦋 Daily temperature screening and recording will be done by the Guide/Chauffeur, with a digital thermometer.

Contact Information



Our Address

Crusader Sports & Leisure Tours (Pvt) Ltd.
136/5, Meemana Uyana, Kalalgoda Road,
Pannipitiya, Sri Lanka



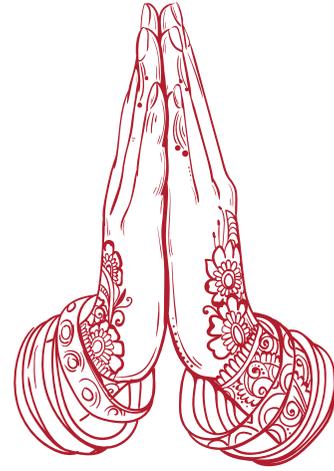
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Stay in Touch





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